



Dell PowerVault FluidFS NAS Update — Important Information

Thank you for choosing Dell PowerVault storage systems.

Dell has improved the process to download and install software updates for Dell PowerVault FluidFS NAS products.

A more customer-focused approach ensures that only relevant updates are installed correctly on your systems and that the updates do not interfere with your particular implementation.

Send an e-mail to FluidFS_Upgrade@dell.com and a service representative will contact you with further instructions.

Make sure to include the following information in the e-mail:

- 1 Your contact information. Include your name and communication details.
- 2 Your PowerVault NX NAS appliance model number.
For example, NX3500, NX3600, or NX3610.
- 3 The system service tag (located on the pull-out tag on the front of the NAS appliance).

We appreciate your business and will contact you shortly after receiving your e-mail.

Your Dell Team

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2013 - 01